PAGE 01

## OCT 0 7 2004

PTO/68/97 (12-97 Approved for use through 9/30/00, OMB 0851-003 Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE
Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it contains a valid OMB control number

In re: Tim Armandpour

Case: P3929

Application No.: 09/656.531

Filing date: 09/07/2000

Art Unit: 2178

Subject

Examiner:

Adam Basehoar

Fuzzy-Logic Routing System for Call Routing With-in Communication Centers and in Other

Telephony Environments

## Certificate of Transmission under 37 CFR 1.8

Attention: Adam Basehoar, Examiner

Fax No.: (703) 872-9306

I hereby certify that this correspondence is being facsimile transmitted to the Patent and Trademark Office

on 10/07/2004

Date

Signature
Patricia C. Lambuth

Typed or printed name of person signing Certificate

Note: Each paper must have its own certificate of transmission, or this certificate must identify each submitted paper.

## Total Sheets Transmitted - 17

- 1. Amendment A 14 sheets
- 2. Amendment Transmittal 1 sheet
- Duplicate Amendment Transmittal 1 sheet
- 4. Certificate of Transmission 1 sheet

Please call (831) 726-1457 if you have any questions.

Burden Hour Statement: This form is estimated to take 0.03 hours to complete. Time will vary depending upon the needs of the individual case, Any comments on the amount of time required to complete this form should be sent to the Chief Information Officer, Patent and Trademark Office, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Assistant Commissioner for Patents, Washington, DC 20231.

Method of Transmission: EV426114142US CASE DOCKET NO.						3929
In reference to application of Tim Armandpour						
Serial No. 09/656,531						
For Method and Apparate Developers for Navig Sir: Transmitted herewith is and an	gation Templ	ate Repair Purpo	ses			Veb
✓ No additional fee is required.  ✓ Applicant claims Small entity status under 37 CFR 1.27.  The fee has been calculated as shown below.						
**** CLAIMS AS AMENDED ****						
(1) (2)	(3)	(4)	(5)	(6)	(7)	(8)
Claims Remaining After Amendment		Highest No. Paid For Previously	Present Extra	Rate Small Entity	Rate Large . Entity	Additional Fee
Total 28 Claims	Minus	** 28	0	\$ 9	\$ 18	\$ 0.00
Indep 3 Claims	Minus	*** 3	0	\$ <sub>44</sub>	\$ 88	\$ 0.00
First presentation of a multiple dependent claim \$ 0 \$ 0						\$ 0.00
☐ Terminal Disclaimer Fees						\$ 0.00
Extension Fee	tension Fee		2nd Month		3rd Month	
Total additional for claims, time extensions and disclaimer fees						\$ 0.00
** If the "highest Number Previously Paid For" in this space is less than 20, write "20" in this space.  *** If the "highest Number Previously Paid For" in this space is less than 3, write "3" in this space.  **** Multiple dependencies, if any, included in the above calculation.  * If the entry in column 2 is less than the entry in column 4, write "O" in column 5.  A check in the amount of is attached.						
Charge \$ 0.00 to deposit account 50-0534. (A duplicate of this sheet is enclosed)						
Please charge any additional is enclosed.	I fees or credit	overpayment to Dep	osit Account	50-0534	A duplicate	of this sheet
Donald R. Boys Reg. No. 35074						
Central Coast Patent Agency, Inc. P.O. Box 187 Aromas, CA 95004 (831) 726-1457						